

MindAccess IoT Value Plan

Product Sheet

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1. Introduction



MindAccess IoT Value Plan provides you with an Account to your own resources on MindSphere.

Store data, configure assets, users and rules and use MindSphere applications from the Store, for your end use or for the purpose of providing a service or application to others.

1.1. Prerequisites

Item	Description
Web browser	A HTML5 capable Internet browser is required (e.g. Mozilla Firefox, Google Chrome or Microsoft Internet Explorer). The recommended screen resolution is 1024x768 or higher.
Internet connection	The bandwidth of your Internet connection will determine your experience of the performance of the Services.
Data import	Import data to your Account through use of our designated MindSphere APIs. This can be done e.g. by using MindConnect Nano from Siemens or agents from third parties.

2. MindAccess IoT Value Plan

Item	Description
Access to your Account	MindAccess IoT Value Plan provides you with a dedicated Account on MindSphere. You can log in into your Account via the respective URL provided by us.
General	Different sizes of MindAccess IoT Value Plan are available (Small/Medium/Large). You are only authorized to utilize the Plan size to which you hold a valid subscription.

2.1. MindAccess IoT Value Plan – Size Overview

Item	Size		
	Small	Medium	Large
Productive tenant	√	√	√
Operations Insight	√	√	√
Fleet Manager	√	√	√
Cross-Tenancy ¹	√	√	√

¹⁾ Each shared asset via Cross-Tenancy leads to one used asset instance for the receiving tenant.

2.2. MindAccess IoT Value Plan – Authorized Limits

Should the actual usage of your Plan size repeatedly exceed one or more of the applicable limits below (e.g. the number of Users for your Plan size), and should you not order the appropriate increase of usage capacities for an additional fee, we reserve the right to suspend the Service. Other contractual rights and remedies remain unaffected.

Item	Size		
	Small	Medium	Large
Users	50	150	500
Subtenants	10	40	80
Asset types	5	20	100
Asset instances	50	500	2 000
Operations Insight / Fleet Manager: Rules ¹	10	50	250
Operations Insight: simple	5	5	5

KPIs ²			
Operations Insight: Creators of dashboards & KPIs ³	1	1	1
Connected Agents ⁴	10	25	100
Time series data ingest rate ⁵	2 KB/s	10 KB/s	100 KB/s
Time series data storage volume	60 GB	300 GB	3 TB
File storage	50 GB	100 GB	500 GB
<p>¹ Active concurrent. Further limits apply as set out in the MindSphere Supplemental Terms; ² Number of active concurrent KPIs, calculated every minute; ³ Number of Users that have been assigned "Creator" role in user rights to be able to create dashboards and KPIs; ⁴ Each connected Agent leads to one used asset instance; ⁵ Data ingest is based on number of assets, number of variables per asset, size per variable, read cycle interval, sending frequency and overhead. Example: The 10 KB/s of a Medium Plan size could be reached by 200 assets with 10 variables, each sending frequency 10s, 20 assets with 100 variables, each sending frequency 10s. Underlying assumptions: 50 Bytes per variable including transport layer overhead – data type float as provided by MindConnect Nano and IoT2040; read cycle equals sending frequency.</p>			

3. Tools and other Services as part of MindAccess IoT Value

Plan

Item	Description
General	<p>The following administration tools are available on your MindSphere Launchpad:</p> <ul style="list-style-type: none"> • Usage Transparency • Settings • Asset Manager • Agent Diagnostic • Upgrade
Usage Transparency	<p>Usage Transparency provides information regarding your consumption of certain resources and corresponding limits of your MindAccess IoT Value Plan and other subscribed Services, e.g.</p> <ul style="list-style-type: none"> • Number of Users • Inbound traffic • Data storage volume
Settings	<p>Settings allow managing Users, permissions, rights, roles, groups, Collaborations, subtenants and tenant provider information.</p> <p>For every User, an individual login is required.</p> <p>Users are also permitted to access and utilize the user management for the purpose of receiving a service from you. However, a user that receives a service from you shall not be granted with administration rights, except for administration rights that are offered by the user management of a subtenant.</p> <p>See also “Specific Terms for MindAccess IoT Value Plan” if you want to use the MindAccess IoT Value Plan for the purpose of providing MindSphere-based services to others.</p>
Asset Manager	<p>Use Asset Manager to:</p> <ul style="list-style-type: none"> • Onboard & offboard Agents to your Account. • Configure assets, asset types and aspect types.

	<ul style="list-style-type: none"> • Manage the Sharing of assets under a Collaboration between Accounts using Cross-Tenancy. <p>The User that is entitled to administrate the Asset Manager may permit users of a subtenant who receive a service from you to directly access the Asset Manager in relation to the respective subtenant.</p>
Agent Diagnostic	<p>Use Agent Diagnostic to:</p> <ul style="list-style-type: none"> • Activate and deactivate Agent logfiles and to access them.
Upgrade	<p>Use Upgrade to:</p> <ul style="list-style-type: none"> • Order available upgrades to your subscribed Services (e.g. increase Users or Agents). • Get an overview of your requested and completed upgrades. • Manage pending upgrade requests (authorized Users only).
Other Services as part of MindAccess IoT Value Plan	<p>Your subscription to MindAccess IoT Value Plan also includes access and the use of other Services made available to you. Such Services may be subject to specific terms and conditions that are set out in the MindSphere Supplemental Terms. This includes e.g. Operations Insight. The MindSphere Supplemental Terms form part of your agreement with us.</p> <p>When we introduce new features, supplements, enhancements, capabilities or Services (e.g. that were not previously included with the subscription to your MindAccess IoT Value Plan but are added at no additional fee), we may make updates to the MindSphere Supplemental Terms that apply to your use of these new features, supplements, enhancements, capabilities or Services.</p> <p>Please review the MindSphere Supplemental Terms before using a Service that is not described in this Product Sheet.</p>

4. Security Information for MindAccess IoT Value Plan

Item	Description
Access credentials	Authentication and authorization on User level based on user name and password.
General	In order to protect plants, systems, machines and networks against cyber threats, it is necessary that you implement – and continuously maintain – a holistic, state-of-the-art industrial security concept.

5. Export Control Regulations for MindAccess IoT Value Plan

Item	Description
AL	N
ECCN	N

6. Definitions for MindAccess IoT Value Plan

Item	Description
Asset	An asset is the logical representation of a thing which can be a machine or an automation system with a single or multiple automation unit(s) e.g. PLC or even a factory site. Assets are defined using an asset type.
Asset type	<p>Asset type describes the type of an asset (e.g. a generic motor) including one or several attributes. An asset type is a template that describes the attributes of a homogenous group of physical or logical assets, which is used for asset modeling.</p> <p>An asset type is a grouping of assets with common characteristics that distinguish those assets as a group or class.</p>
Asset instance	Asset instance reflects a physical and/or logical device within your Account, e.g. a specific motor within a factory would be an asset instance. Each instance belongs to an asset type.
Agent	An Agent is a software as part of a hardware device (e.g. MindConnect Nano) or in the form of an Application provided by Siemens or a Third Party which you connect to your Account and which can ingest data into your Account and send data to one or more asset instances. The number of Agents equals the number of parallel data ingest channels. The data points that are ingested into the Account are associated to asset instances.
Fleet Manager	Fleet Manager provides an overview of your assets configured in a respective Account, and allows you to search and filter for relevant assets based on various criteria. You can define rules in the Fleet Manager that monitor the data points of the respective assets and define resulting actions such as sending notifications or setting the status indication after the occurrence of an event set by you, e.g. if the data relating to a certain asset exceeds a threshold defined by you in the Fleet Manager.
MindSphere Launchpad	<p>After the login into your Account, the Launchpad appears.</p> <p>Similar to a desktop on any common operating system (OS), the MindSphere Launchpad facilitates starting various assigned</p>

	<p>applications. You may permit Users of Third Parties that receive a service from you to access the MindSphere Launchpad for the purpose of accessing and using Applications assigned by you to such Third Party.</p> <p>If you provide services to your customers, you must replace the service and support information provided in the MindSphere Launchpad with your companies' service and support information.</p>
Operations Insight	<p>With Operations Insight it is possible to explore performance and condition of assets, products or lines in real time, to get full and harmonized transparency and root cause of data from connected assets, to calculate KPIs, to assign work orders within your team and get automatically notified once the thresholds value is violated.</p>
Store	<p>Means an online store in the Alibaba marketplace operated by or on behalf of Alibaba Cloud allowing you to market and/or sell Operated Applications.</p>
Subtenant	<p>A subtenant is a certain limited resource of a tenant and represents a subpart of your own real-world organization or the real-world organization of a third party that receives a service from you. It is also used to assign applications and access to applications.</p>
Tenant	<p>A tenant is a representation of a real-world organization. It covers properties like users, data, assets, entities etc.</p>
Additional definitions	<p>All other capitalized terms in this document shall have the meaning given to them in the MindSphere Agreement.</p>