Account Management

Manage Accounts

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Sign up with Alibaba Cloud

Before you purchase and use Alibaba Cloud products and services, you must have an Alibaba Cloud account. And then configure the account.

Two types of Alibaba Cloud accounts: individual accounts and corporate accounts. Alibaba Cloud provides the same services to individual accounts and corporate accounts.

Procedure

1. Go to **Alibaba Cloud website**.
2. Click **Free Account** in the upper right corner of the page.
3. Enter the following information on the account creation page:
    - Select the country.**Note**: You must select the country in which your mobile phone number and credit card are registered.
    - Enter an email ID, which is used to log on and receive notifications.
    - Enter and confirm your password.
    - Check the box, if you agree to the **Membership Agreement**, **Privacy Policy**, **Product Terms** and **Terms of Use**. And then click **Confirm** to submit your information.

    Verify.
    You can verify for the account in two methods:

        Use email. By default, this option is selected.

            a. Click **Send** to send a verification code to your registered email ID.

            Enter the verification code in the box, and click **Verify**.

Use phone.

Click **Use phone instead** to change the verification method.

Enter your phone number, and click **Call immediate** or **Send message** to receive the verification code.

Enter the verification code in the box, and then click **Verify**.

Note: If you choose the email verification method, you have to use the phone verification method when adding billing address, and the other way around.

Now you have an Alibaba Cloud account, and you must **Add billing address** and **Add payment method** before you purchase Alibaba Cloud products and services. If you want to purchase products and services in the regions of mainland China, you must finish **Real-name registration**.

Next steps

Add billing address

Add payment method

Real-name registration

Add billing address

After you have successfully registered an Alibaba Cloud account, you are directed to the **Add billing address** page. you must add your billing address information and payment method before you purchase Alibaba Cloud products and services.

If you have not added your billing address and payment method after you registered your account for some reasons, you can log on to the **Alibaba Cloud console** and click **Add Payment Method** to add your billing information, before you purchase any Alibaba Cloud products and services.
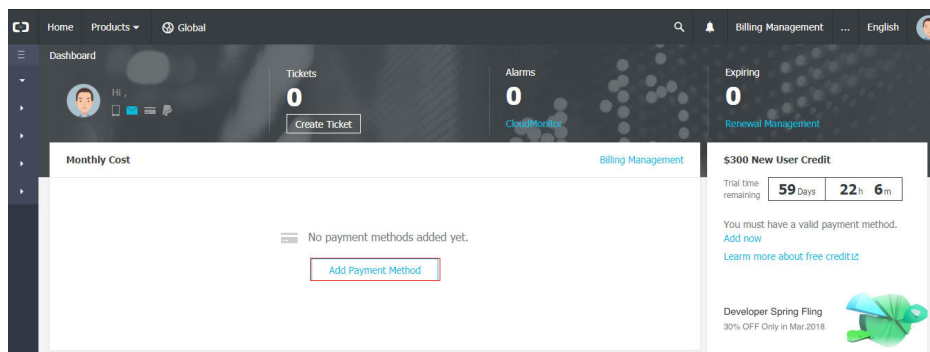
Notes for adding billing address

- Select your account type. (Alibaba Cloud provide the same services to individual accounts and corporate accounts.)
  - If the account is for individual use, select **Individual** and enter your name and address information.

  - If the account is for corporation use, select **Corporate** and enter the corporation name, address information, and contact information.

- Verify your mobile phone number or your email address.
  - If you have verified your email address when registering the account, you must verify your mobile phone number now.
  - If you have verified your mobile phone number when registering the account, you must verify your email address now.

Next step

Add payment method

Add a payment method

Once you create an Alibaba Cloud account, system directs you to add a payment method.

You may add **bank card**, **PayPal** or **Paytm** as your payment method.(Paytm is the exclusive payment

method for India customer.)

Add payment method - Bank Card

1. Enter your bank card number, expiration date, security code, and card holder name (if your card is an enterprise bank card without card holder name, you may fill in your own name in the text box), and click **Next**.

2. Confirm your billing address, and click **Save the card**.

In order to verify your card, Alibaba Cloud will make 1.00 USD pre-authorization hold to your bank card and will cancel the pre-authorization hold soon after you added your card.

Add payment method - PayPal

Click **Next**, and the system directs you to the PayPal.com website.

Log on with your PayPal account, confirm the agreement and then add PayPal as your Alibaba Cloud payment method.

Add payment method - Paytm

1. Fill in your Paytm register phone number and click **Send** to get the verification code. Then enter the right verification code and click **Add now**, system will add Paytm as your Alibaba Cloud payment method.

Delete an Alibaba Cloud account

You can delete your Alibaba Cloud account if you no longer use it. Once your account is deleted, you are logged out automatically. You can sign up with Alibaba Cloud again by using the same email ID even after you delete your account.

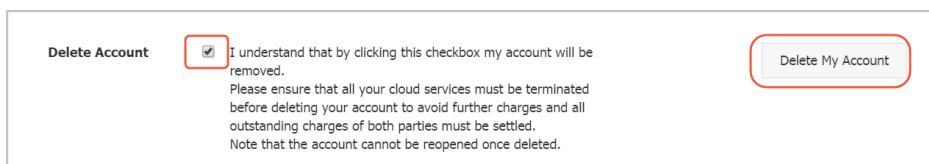## Prerequisites

Before deleting your account, make sure that:

> You have a data back-up and all your resources are released.

> All your cloud resources, including Subscription and Pay-As-You-Go products are terminated and released.

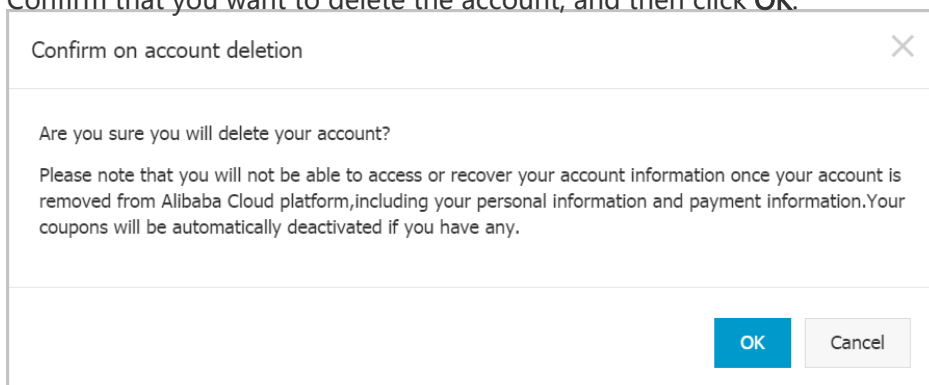> You do not have any outstanding charges on your account.

Procedure

1. Go to the **Security Settings** of your Alibaba Cloud account.
2. On the **Security Settings** page, check the disclaimer checkbox in the **Delete Account** area, and click **Delete My Account**.

3. Confirm that you want to delete the account, and then click **OK**.

The system checks whether or not all your products are terminated, and all the charges are settled.

If all the checks pass, your account is deleted in a few seconds.

If you have any Subscription products in use, you must disable the auto-renewal functions (if any) in the console and wait until the subscription period gets over. Then you can delete your account in the console.

If you have any Pay-As-You-Go products in use, you are charged within 48 hours. Your account is deleted once all the outstanding charges are paid.