

Account Management

Manage Accounts

Manage Accounts

Sign up with Alibaba Cloud

Before you purchase and use Alibaba Cloud products and services, you must have an Alibaba Cloud account. And then configure the account.

Two types of Alibaba Cloud accounts: individual accounts and corporate accounts. Alibaba Cloud provides the same services to individual accounts and corporate accounts.

Procedure

1. Go to **Alibaba Cloud website**.
2. Click **Free Account** in the upper right corner of the page.
3. Enter the following information on the account creation page:
 - Select the country.**Note:** You must select the country in which your mobile phone number and credit card are registered.
 - Enter an email ID, which is used to log on and receive notifications.
 - Enter and confirm your password.
 - Check the box, if you agree to the **Membership Agreement, Privacy Policy, Product Terms and Terms of Use**. And then click **Confirm** to submit your information.

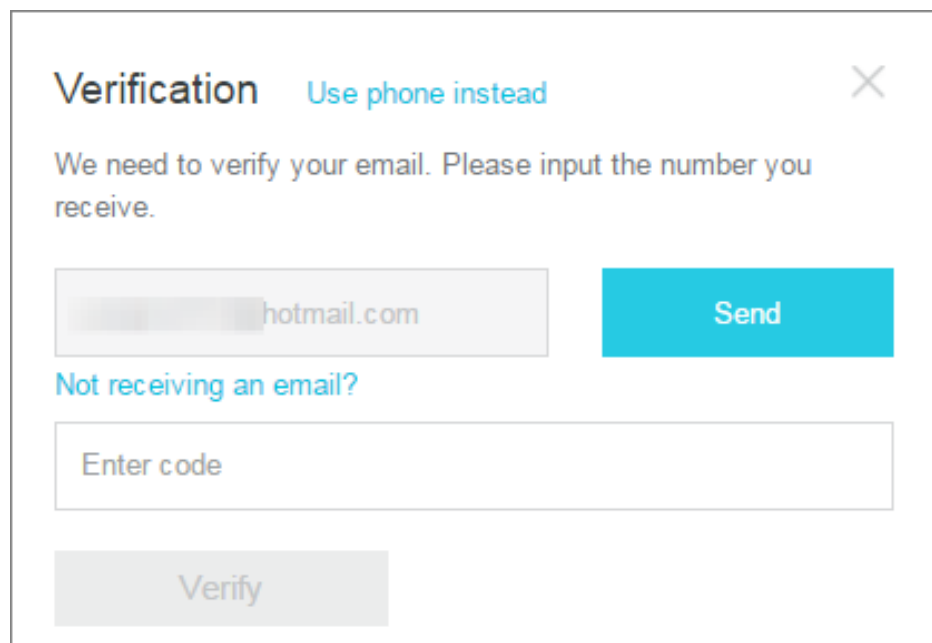
Verify.

You can verify for the account in two methods:

Use email. By default, this option is selected.

- a. Click **Send** to send a verification code to your registered email ID.

Enter the verification code in the box, and click **Verify**.



The image shows a verification dialog box with the following elements:

- Verification** title and a link [Use phone instead](#) in blue text.
- A close button (X) in the top right corner.
- Text: "We need to verify your email. Please input the number you receive."
- An email address input field containing "hotmail.com".
- A blue **Send** button.
- A link [Not receiving an email?](#) in blue text.
- A text input field with the placeholder "Enter code".
- A grey **Verify** button.

Use phone.


Click **Use phone instead** to change the verification method.

Enter your phone number, and click **Call immediate** or **Send message** to receive the verification code.

Enter the verification code in the box, and then click **Verify**.

Verification [Use email instead](#) ✕

We need to verify your mobile phone. Please input the number you receive.

 +44

[Call immediate](#) or [Send message](#)

[Not receiving calls or messages?](#)

[Verify](#)

Note: If you choose the email verification method, you have to use the phone verification method when adding billing address, and the other way around.

Now you have an Alibaba Cloud account, and you must **Add billing address** and **Add payment method** before you purchase Alibaba Cloud products and services. If you want to purchase products and services in the regions of mainland China, you must finish **Real-name registration**.

Next steps

Add billing address

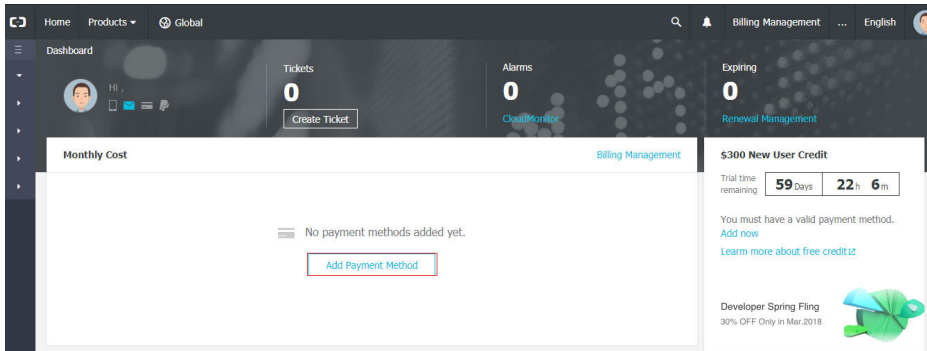
Add payment method

Real-name registration

Add billing address

After you have successfully registered an Alibaba Cloud account, you are directed to the **Add billing address** page. you must add your billing address information and payment method before you purchase Alibaba Cloud products and services.

If you have not added your billing address and payment method after you registered your account for some reasons, you can log on to the Alibaba Cloud console and click **Add Payment Method** to add your billing information, before you purchase any Alibaba Cloud products and services.



Notes for adding billing address

- Select your account type. (Alibaba Cloud provide the same services to individual accounts and corporate accounts.)
 - If the account is for individual use, select **Individual** and enter your name and address information.

You have successfully registered as an Alibaba Cloud user!
Add a verified payment method to activate your \$300 Free Credit

Add billing address Add payment method
 Create instance

We need to verify your account email. Click verify and a verification code will be sent to you email box.

* Account email Verified

* Account type Individual Corporate

* Last name

* First name

* Mobile verification +852 Enter Phor

* Country/Region

* Address

Address

* City

* State/Province

Postal code

Why does Alibaba Cloud require my billing information?

As each different country and state has different tax laws, we therefore request your billing information to be used exclusively for tax assessment, to settle accounts and issue electronic invoices. Your billing information will be only used for such purposes and will not be shared with any other third party or used for other purposes.

- If the account is for corporation use, select **Corporate** and enter the corporation name, address information, and contact information.

You have successfully registered as an Alibaba Cloud user!
Add a verified payment method to activate your \$300 Free Credit

- [Add billing address](#) [Add payment method](#)
[Create instance](#)

We need to verify your account email. Click verify and a verification code will be sent to your email box.

* Account email Verified

* Account type Individual Corporate

* Company name

* Mobile verification

* Country/Region

* Address

* City

* State/Province

Postal code

Contact Information

* Last name

* First name

- Verify your mobile phone number or your email address.
 - If you have verified your email address when registering the account, you must verify your mobile phone number now.
 - If you have verified your mobile phone number when registering the account, you must verify your email address now.

Next step

Add payment method

Add a payment method

Once you create an Alibaba Cloud account, the system directs you to add a payment method. Select the payment method of your choice from the two options (**Credit Card** and **PayPal**).



Register with credit cards

1. Enter your credit card number, expiration date, security code, and name (the information appears on your credit card), and click **Next**.


Note:

1. Credit cards issued from Mainland China banks are not supported.
2. Prepaid cards, virtual cards and gift cards are not accepted.
3. Only one credit card can be added to an Alibaba Cloud account.

1.Card Information


Card number  

Expiration date /

Security code 
The security code will not be saved.


Card holder name

[Next](#)

Powered by  Alipay

2. Confirm your billing address, and click **Save the card**.


1.Card Information

 **** [Change](#)

2.Billing Information

Billing address

Use another address

[Save the card](#) 

Once you submit the credit card information, Alibaba Cloud debits USD 1 from your credit card as an authorization hold. The authorization hold will be refunded back to your card within 24 hours.

Register with PayPal

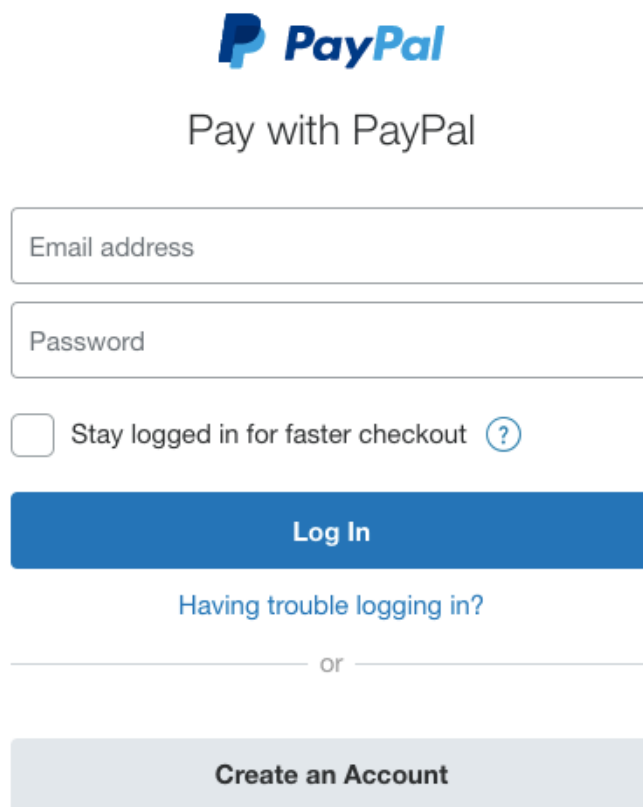
Enter your PayPal payment info

Choosing 'Add' will redirect you to PayPal.com to sign up for a Billing Agreement with Alibaba Cloud. This Billing Agreement will allow Alibaba Cloud to charge you for your purchases directly from your PayPal account.

[Add](#)

1. Click **Add**, and the system directs you to the PayPal.com website.

2. Log on with your PayPal account and add PayPal as your Alibaba Cloud payment method.



The image shows the PayPal login and account creation interface. At the top is the PayPal logo. Below it is the heading "Pay with PayPal". There are two input fields: "Email address" and "Password". Below the password field is a checkbox labeled "Stay logged in for faster checkout" with a help icon. A blue "Log In" button is positioned below the checkbox. Underneath the button is a link "Having trouble logging in?". A horizontal line with "or" in the center separates the login section from the account creation section. At the bottom is a grey "Create an Account" button.

You can now start your free trial or buy Alibaba Cloud products and services.

Delete an Alibaba Cloud account

You can delete your Alibaba Cloud account if you no longer use it. Once your account is deleted, you are logged out automatically. You can sign up with Alibaba Cloud again by using the same email ID even after you delete your account.

Prerequisites

Before deleting your account, make sure that:

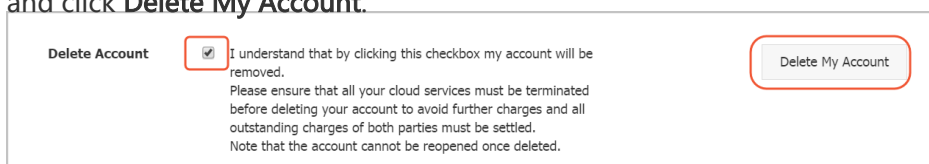
You have a data back-up and all your resources are released.

All your cloud resources, including Subscription and Pay-As-You-Go products are terminated and released.

You do not have any outstanding charges on your account.

Procedure

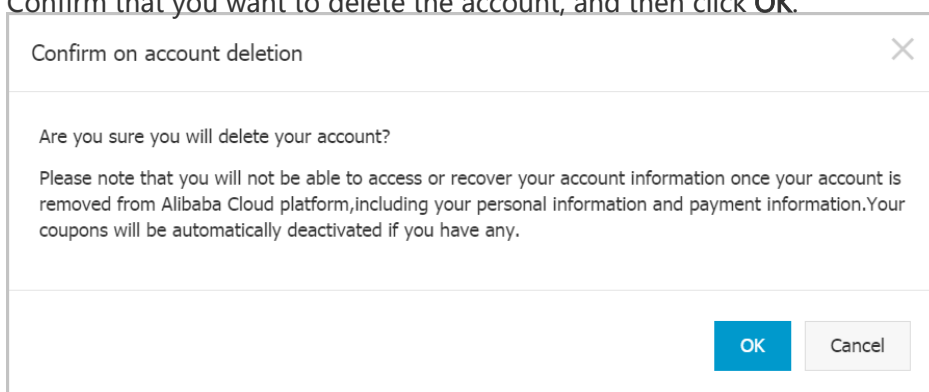
1. Go to the **Security Settings** of your Alibaba Cloud account.
2. On the **Security Settings** page, check the disclaimer checkbox in the **Delete Account** area, and click **Delete My Account**.



Delete Account I understand that by clicking this checkbox my account will be removed.
Please ensure that all your cloud services must be terminated before deleting your account to avoid further charges and all outstanding charges of both parties must be settled.
Note that the account cannot be reopened once deleted.

Delete My Account

3. Confirm that you want to delete the account, and then click **OK**.



Confirm on account deletion

Are you sure you will delete your account?

Please note that you will not be able to access or recover your account information once your account is removed from Alibaba Cloud platform, including your personal information and payment information. Your coupons will be automatically deactivated if you have any.

OK Cancel

The system checks whether or not all your products are terminated, and all the charges are settled.

If all the checks pass, your account is deleted in a few seconds.

If you have any Subscription products in use, you must disable the auto-renewal functions (if any) in the console and wait until the subscription period gets over. Then you can delete your account in the console.

If you have any Pay-As-You-Go products in use, you are charged within 48 hours. Your account is deleted once all the outstanding charges are paid.