Account Management

Manage Accounts

Manage Accounts

Before purchasing and using Alibaba Cloud products and services, you must have an Alibaba Cloud account and then configure the account.

Procedure

1. Go to **Alibaba Cloud website**.
2. At the upper-right corner of the page, click **Free Account**.
3. Enter the following information on the account creation page.
    i. Select the country.
       Note: The country you select must match with the country in which your mobile phone and credit card registered. The country cannot be changed once registered.
    ii. Enter an email ID, which is used to log on and receive notifications.
    iii. Enter and confirm your password.
    iv. Read the related agreement, policy, and terms, check the checkbox if you accept the terms.
    v. Click **Confirm** to submit your information.
    vi. Enter the verification code and click **Confirm** again. You will be directed to the **Verification** page.

Verify.
You can verify for the account in two methods:

   Use email. By default, this option is selected.

      a. Click **Send** to send a verification code to your registered email ID.

         Enter the verification code in the box, and then click **Verify**.

Use phone.

Click **Use phone instead** to change the verification method.

Enter your phone number, and click **Call immediate** or **Send message** to receive the verification code.

Enter the verification code in the box, and then click **Verify**.

Note: If you choose the email verification method, you have to use the phone verification method to complete the second verification while configuring your account, and vice versa.

Next step

Add a payment method.

Once an Alibaba Cloud account is created, the system directs you to add a payment method.

You can select a payment method from **Credit Card** and **PayPal**.

Add a Payment Method   ✕

Select your payment method type

◉ Credit Card   ○ PayPal

> **Please note :**
> 1. We will issue a small charge of less than $ 1 USD to your credit card in order to verify that the card is in your possession. The amount we charge will be reimbursed within 24 hours, *not* including bank transaction fees.
> 2. Credit cards issued from Mainland China banks are not supported.
> 3. Prepaid cards, virtual cards and/or gift cards are not accepted.
> 4. One credit card can only be added to an Alibaba Cloud account.

[Next]   [Cancel]

Register with credit cards

1. Enter your credit card number, expiration date, security code, and name as the information appears on the card and click **Next**.

> Note:
> 1. Credit cards issued from Mainland China banks are not supported.
> 2. Prepaid cards, virtual cards and gift cards are not accepted.
> 3. Only one credit card can be added to an Alibaba Cloud account.

1.Card Information

Card number	[ ] VISA MasterCard
Expiration date	[MM] / [YY]
Security code	[ ] 0008 111
	The security code will not be saved.
Card holder name	[Oliver] [Theobald]

[Next]

Powered by Alipay

After the information is submitted, the system issues an authorization hold of USD 1 and a micro-charge to your credit card which can be any amount less than USD 1. The amount of both the authorization hold and the micro-charge will be refunded back to your card within 24

Credit Card Verification   ✕

There are two options for credit card verification as following:
Please find the most recent Alibaba Cloud transaction on your credit card and enter either the amount
(less than $1USD) or the 6-digit code in the transaction description to complete verification.

Code: [_____]   Amount: $ [_____]

Sample summary of financial activity from your card issuer:

Transaction Date	Descriptions	Amount
1/1/2016	**INTL**123456*ALIYUN.COM	**$0.12**

Steps:
1. Check your online credit card statement and find the most recent Alibaba Cloud transaction. Note the
charge was made on 2017/5/12 , the amount is less than $1USD. And it will be automatically
reimbursed to your card within 24 hours.
2. You can find a 6-digit code on your statement's desciprtion as indicated in the above picture. And
please enter either the amount or code and click OK to complete verification.

You have 5 attempts left to verify your card, please enter either the amount or the code to complete
verification. If you have still have trouble, please contact our support by submitting a ticket order. ticket
order

OK   Cancel

hours.

Verify your credit card by entering the transaction code or the transaction amount.

If you choose **Transaction Code**, retrieve the 6-digit Alibaba Cloud transaction
record found on your credit card statement in the transaction description. Enter
this 6-digit code and click **OK**.

If you choose **Transaction Amount**, search for the Alibaba Cloud transaction
amount on your credit card statement and enter that transaction amount and click
OK.

Note: You may have to wait for more than 24 hours to receive your credit card statement.

You can now start your free trial or buy Alibaba Cloud products and services.

Register with PayPal

Enter your PayPal payment info

Choosing 'Add' will redirect you to PayPal.com to sign up for a Billing Agreement with Alibaba Cloud.
This Billing Agreement will allow Alibaba Cloud to charge you for your purchases directly from your PayPal account.

Add   Cancel

1. Click **Add**, and the system directs you to the PayPal.com website.
2. Log on to your PayPal account and add PayPal as your Alibaba Cloud payment method.

You can now start your free trial or buy Alibaba Cloud products and services.

You can delete your Alibaba Cloud account if you no longer use it. Once your account is deleted, you will be automatically logged out. You can register again with the same email ID even after you delete your account.

Prerequisites

Before deleting your account, make sure that:
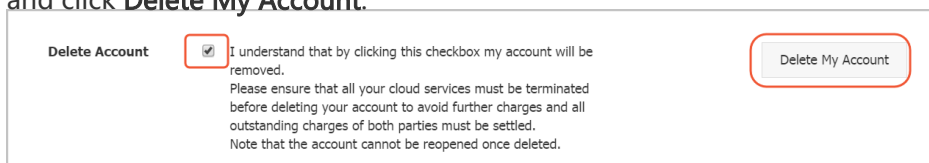
You have a data back-up and all your resources are released.

All your cloud resources, including Subscription and Pay-As-You-Go products are terminated and released.

You do not have any outstanding charges on your account.
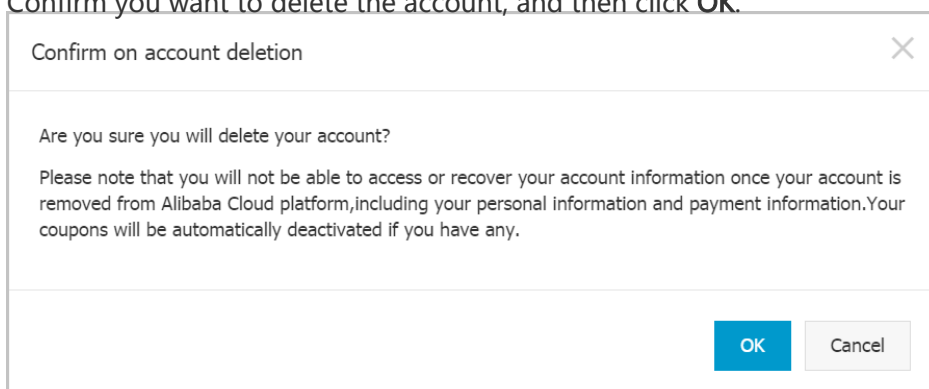
Operation procedures

1. Go to the **Security Settings** of your Alibaba Cloud account.
2. On the **Security Settings** page, check the disclaimer checkbox in the **Delete Account** area, and click **Delete My Account**.

3. Confirm you want to delete the account, and then click **OK**.

The system will check whether or not all your products are terminated and all the charges are settled.

If all the checks pass, your account will be deleted in a few seconds.

If there are any Subscription products in use, you need to disable the auto-renewal functions (if any) on the console and wait until the subscription period gets over. Then you can delete your account on the console.

If there are any Pay-As-You-Go products in use, you will be charged within 48 hours. Your account will be deleted once all the outstanding charges are paid.