

Account Management

Manage Accounts

Manage Accounts

Before purchasing and using Alibaba Cloud products and services, you must have an Alibaba Cloud account and then configure the account.

Procedure

1. Go to Alibaba Cloud website.
2. At the upper-right corner of the page, click **Free Account**.
3. Enter the following information on the account creation page.
 - i. Select the country.
Note: The country you select must match with the country in which your mobile phone and credit card registered. The country cannot be changed once registered.
 - ii. Enter an email ID, which is used to log on and receive notifications.
 - iii. Enter and confirm your password.
 - iv. Read the related agreement, policy, and terms, check the checkbox if you accept the terms.
 - v. Click **Confirm** to submit your information.
 - vi. Enter the verification code and click **Confirm** again. You will be directed to the **Verification** page.

Verify.

You can verify for the account in two methods:

Use email. By default, this option is selected.

- a. Click **Send** to send a verification code to your registered email ID.

Enter the verification code in the box, and then click **Verify**.

Verification [Use phone instead](#) ✕

We need to verify your email. Please input the number you receive.

hotmail.com

Send

[Not receiving an email?](#)

Enter code

Verify

Use phone.


Click **Use phone instead** to change the verification method.

Enter your phone number, and click **Call immediate** or **Send message** to receive the verification code.

Enter the verification code in the box, and then click **Verify**.

Verification [Use email instead](#)

We need to verify your mobile phone. Please input the number you receive.

 +44

Call immediate

 or

Send message

[Not receiving calls or messages?](#)

Verify

Note: If you choose the email verification method, you have to use the phone verification method to complete the second verification while configuring your account, and vice versa.

Next step

Add a payment method.

Once an Alibaba Cloud account is created, the system will direct you to add a payment method.

You can select a payment method from **Credit Card** and **PayPal**.

Note: You can use the credit cards to purchase Alibaba Cloud products and services in Subscription and Pay-As-You-Go, however through PayPal, you can only purchase the products and services in Subscription.

Add a Payment Method

×

Select your payment method type

☒ Credit Card

☐ PayPal

Please note :

1. We will issue a small charge of less than \$ 1 USD to your credit card in order to verify that the card is in your possession. The amount we charge will be reimbursed within 24 hours, *not* including bank transaction fees.

2. Credit cards issued from Mainland China banks are not supported.

3. Prepaid cards, virtual cards and/or gift cards are not accepted.

4. One credit card can only be added to an Alibaba Cloud account.

Next

Cancel

Register with credit cards

1. Enter your credit card number, expiration date, security code, and name as the information appears on the card and click **Next**.

Note:

1. Credit cards issued from Mainland China banks are not supported.

2. Prepaid cards, virtual cards and gift cards are not accepted.

3. Only one credit card can be added to an Alibaba Cloud account.

1.Card Information

Card number

VISA

MasterCard

Expiration date

MM

/

YY

Security code

0000 1111

The security code will not be saved.

Card holder name

Oliver

Theobald

Next

Powered by Alipay

After the information is submitted, the system issues an authorization hold of US\$1 and a micro-charge to your credit card which can be any amount less than US\$1. The amount of both the authorization hold and the micro-charge will be refunded back to your card within 24

Credit Card Verification

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There are two options for credit card verification as following:
Please find the most recent Alibaba Cloud transaction on your credit card and enter either the amount (less than \$1USD) or the 6-digit code in the transaction description to complete verification.

Code:

Amount: \$

Sample summary of financial activity from your card issuer:

Transaction Date	Descriptions	Amount
1/1/2016	INTL123456*ALIYUN.COM	\$0.12

- Steps:
1. Check your online credit card statement and find the most recent Alibaba Cloud transaction. Note the charge was made on 2017/5/12 , the amount is less than \$1USD. And it will be automatically reimbursed to your card within 24 hours.
 2. You can find a 6-digit code on your statement's description as indicated in the above picture. And please enter either the amount or code and click OK to complete verification.

You have 5 attempts left to verify your card, please enter either the amount or the code to complete verification. If you have still have trouble, please contact our support by submitting a ticket order. [ticket order](#)

OK

Cancel

hours.

Verify your credit card by entering the transaction code or the transaction amount.

If you choose **Transaction Code**, retrieve the 6-digit Alibaba Cloud transaction record found on your credit card statement in the transaction description. Enter this 6-digit code and click **OK**.

If you choose **Transaction Amount**, search for the Alibaba Cloud transaction amount on your credit card statement and enter that transaction amount and click **OK**.

Note: You may have to wait for more than 24 hours to receive your credit card statement.

You can now start your free trial or buy Alibaba Cloud products and services.

Register with PayPal


Enter your PayPal payment info

Choosing 'Add' will redirect you to PayPal.com to sign up for a Billing Agreement with Alibaba Cloud. This Billing Agreement will allow Alibaba Cloud to charge you for your purchases directly from your PayPal account.

Add

Cancel

1. Click **Add**, and the system will direct you to the PayPal.com website.
2. Log on to your PayPal account and add PayPal as your Alibaba Cloud payment method.



Pay with PayPal

☐ Stay logged in for faster checkout [?](#)

Log In

[Having trouble logging in?](#)

or

Create an Account

You can now start your free trial or buy Alibaba Cloud products and services.

You can delete your Alibaba Cloud account if you no longer use it. Once your account is deleted, you will be automatically logged out. You can register again with the same email ID even after you delete your account.

Prerequisites

Before deleting your account, make sure that:

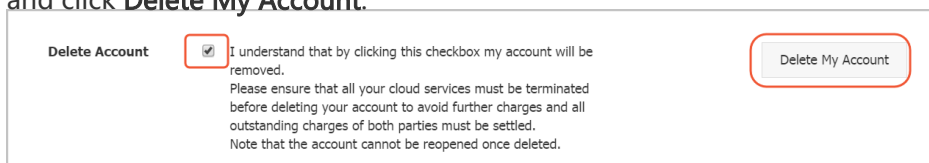
You have a data back-up and all your resources are released.

All your cloud resources, including Subscription and Pay-As-You-Go products are terminated and released.

You do not have any outstanding charges on your account.

Operation procedures

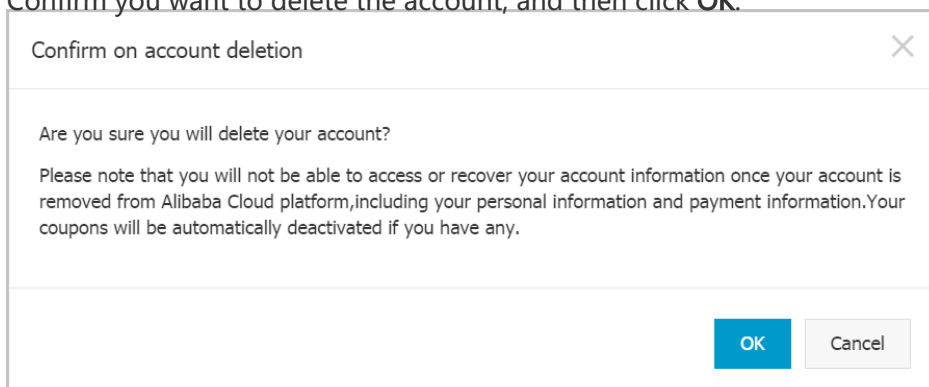
1. Go to the **Security Settings** of your Alibaba Cloud account.
2. On the **Security Settings** page, check the disclaimer checkbox in the **Delete Account** area, and click **Delete My Account**.



Delete Account ☒ I understand that by clicking this checkbox my account will be removed.
Please ensure that all your cloud services must be terminated before deleting your account to avoid further charges and all outstanding charges of both parties must be settled.
Note that the account cannot be reopened once deleted.

Delete My Account

3. Confirm you want to delete the account, and then click **OK**.



Confirm on account deletion

Are you sure you will delete your account?

Please note that you will not be able to access or recover your account information once your account is removed from Alibaba Cloud platform, including your personal information and payment information. Your coupons will be automatically deactivated if you have any.

OK Cancel

The system will check whether or not all your products are terminated and all the charges are settled.

If all the checks pass, your account will be deleted in a few seconds.

If there are any Subscription products in use, you need to disable the auto-renewal functions (if any) on the console and wait until the subscription period gets over. Then you can delete your account on the console.

If there are any Pay-As-You-Go products in use, you will be charged within 48 hours. Your account will be deleted once all the outstanding charges are paid.