ApsaraDB for Memcache

Pricing

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Payable items

ApsaraDB for Memcache only charges an instance type fee when you create an instance. No additional fees are charged.

Billing method

ApsaraDB supports the following two payment options.

| Billing method | Description | Notes |
|----------------|--|--|
| Subscription | In subscription method you must pay when you create the instance. If you buy a 10 months monthly subscription, you get a 2 months complimentary service free of charge. | During the contract period, the instance can only be upgraded, and cannot be downgraded or released. Subscribed instances cannot be converted to Pay-As-You-Go instances. |
| Pay-As-You-Go | - The billing cycle is 1 hour. If you use an instance for less than one hour, you are charged for the | - The instance can be released at any time, and no fee is charged after release. |

full hour.

- If you change the instance capacity within one billing cycle, the billed amount is calculated based on the largest capacity used during the cycle.

For example, if your instance capacity is 1 GB at 01:10 and changed to 8 GB at 01:20 and later to 2 GB at 01:50, then the instance is billed for the 8-GB capacity during the billing cycle between 01:00 and 02:00.

- The bill is generally provided within one hour (not later than 3 hours) after the current billing cycle. The specific time may vary depending on the system billing time.

For example, the bill for the billing cycle from 9:00 a.m. to 10:00 a.m. is generally provided before 11:00 a.m.

- After a bill is generated, the fee is

- A Pay-As-You-Go instance can be converted to a subscribed instance. After the billing method is successfully changed, the instance is billed in Subscription mode.
- Every real-name authenticated Alibaba Cloud account can activate a maximum of 10 Pay-As-You-Go instances (including ApsaraDB for Memcache and ApsaraDB for Memcache instances). If you need more instances or intend to purchase instances with larger capacities, you can open a ticket to apply accordingly.

| automatically deducted from your account balance. |
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Note:

ApsaraDB for Memcache charges fees based on the instance capacity you have activated, rather than the cache capacity that you actually use.

For example, if you have activated a 2 GB ApsaraDB for Memcache instance storing 256 MB data, the instance is charged based on the capacity of 2 GB.

Intranet traffic that arises from using ApsaraDB for Memcache instances is free of charge. That is, the data transmitted between ECS and ApsaraDB for Memcache is free of charge.

Expiration/overdue strategy and renewal

The following table lists the instance and data retention policies and renewal billing details when an ApsaraDB for Memcache instance expires or payment for the instance is overdue.

| Billing method | Handling in the case of expiration/overdue payment | Renewal |
|----------------|---|---|
| Subscription | Your subscribed instance is suspended if you fail to renew it by the due time. If you fail to clear the overdue payment after 7 days, it will be deemed that you forfeit the instance. In this case, the data stored in the instance will be deleted and cannot be recovered. Alibaba Cloud will notify you by text message or email one day before the instance release. | You can renew the instance within the contract period or a days after contract expiration. The renewed instance is billed based on the configuration and length of service time you select during renewal. |

| | | - For more information about the renewal procedure, see Renewal. |
|---------------|--|---|
| Pay-As-You-Go | determines, based on the average amount payable over the last 24 hours for the ApsaraDB for Memcache service, whether the remaining account balance is sufficient to pay for the next three billing cycles. If the remaining account balance is insufficient, you will receive an SMS or email notification. - If the remaining account balance is less than the account payable of the previous bill, payment for the instance is overdue. You will receive an SMS or email for instance renewal notification within 24 hours after your account has overdue payment. If you recharge your account within 24 hours, your | A Pay-As-You-Go instance is billed according to the actual usage time, so no renewal is required. You can recharge your account on the Alibaba Cloud Console. |

ApsaraDB for Memcache service will not be interrupted. During this period, Alibaba Cloud will continue to charge fees for this instance. You must pay back all overdue charges as soon as possible to continue using the service.

- Your delinquent Pay-As-You-Go instance will be suspended and billing will stop if you fail to renew your service within 24 hours. If you recharge your delinquent account sufficiently within seven days, the service will automatically resume. If you fail to clear the overdue payment after 7 days, it will be deemed that you forfeit the instance. In this case, the data stored in the instance will be deleted and cannot be recovered. Alibaba Cloud will notify you by text message or email

| one day before the |
|--------------------|
| instance release. |
| |

Configuration change

You can change the configuration of your instance based on business requirements. The following table lists information about configuration change and billing.

| Billing method | Configuration change description | Billing description |
|----------------|---|---|
| Subscription | - You can only upgrade the instance configuration during the contract period. - You can choose to upgrade or downgrade the instance configuration when you renew the instance upon expiration. | - You can change the instance configuration in real time within the contract period. However, configuration changes are not allowed when the same account has an unpaid renewal order. Upgrade costs = (Daily price of the instance after upgrade – Daily price of the instance before upgrade) × Number of days from the upgrade date to the expiration date If the number of days from the upgrade date to the expiration date is |

less than 365, the daily price of the instance after upgrade is equal to the monthly price. If the number of days is equal to or more than 365, the daily price of the instance after upgrade is equal to the annual price.

- The configuration change you select upon renewal within the contract period takes effect during the new billing cycle, and your instance is billed based on the new configuration and length of service time. For example, if a subscribed instance expires on June 26, 2017 and you renew the instance and upgrade the instance configuration on May 10, 2017, then the instance gets renewed and upgraded on June 26, 2017.
- If you upgrade or downgrade the instance configuration when

| | | you renew the instance upon expiration, the instance is billed based on the new configuration and subscription period. |
|---------------|--|--|
| | The instance configuration can be upded or downgraded at any time. | - Billing is based on the instance configuration used when a billing order is generated. |
| Pay-As-You-Go | | - For more information about the configuration change procedure, see Change configuration. |